

Turnaround Times - Timeline

A-Check America delivers some of the industry's fastest turnaround times, with 92% of completed reports returned within client turnaround guidelines. We understand the urgency of the task you place in our hands.

Completed background checks typically take 24 to 72 hours to close. The turnaround times for the individual elements being researched will determine the overall closure time. Turnaround times for individual elements of a background search include the following:

Please Note:

These turnaround times do not reflect circumstances whereby outside entities are unavailable or unresponsive. Turnaround times can be adversely affected by the following:

- Incomplete or illegible applicant information
- Slow responses from outside parties in collecting required information
- Court procedures in certain jurisdictions
- Natural Disasters
- Holidays
- Court technical problems

If a delay occurs, the requester will be notified of the delay, its cause and will be provided with an estimated time of completion. Periodic updates are provided as additional details become available.

*Actual Turn-around represents the processing times normally experienced. For example, while a National Criminal File search is completed instantly, further investigation may be required to meet FCRA compliance for use in employment decision-making. (If additional investigation is required, the requester will be notified of the delay, its cause and will be provided with an estimated time of completion. Periodic updates will also be provided as additional details are available).

Component	Anticipated Turn-around	Actual Turn-around *
Social Security Trace	Instant	Instant/Same Day
Criminal Search (County)	Instant to 48 Hours	32 Hours
Criminal Statewide	Instant to 48 Hours	32 hours
Criminal Background (Federal)	Instant	Instant/Same Day
National Criminal File	Instant	Instant/24 Hours
Education Verification – Dom. highest completed level	24 to 48 Hours	32 Hours
Education Verification – Int. highest completed level	24 Hours to 2 weeks	5 Days
Compliance Link Searches	Instant	Instant/Same Day
Employment Verification- Basic Domestic	24 to 48 Hours	32 Hours
Employment Verification- Basic International	24 Hours to 2 weeks	5 Days
Employment Verification- w/DOT Domestic	Instant	2-4 Days
Motor Vehicle Record	Instant	Instant/Same Day
Credit Reports	Instant	Instant/Same Day
Professional License	Instant	48 to 72 Hours
Drug Testing(SAMHSA Lab)	24 to 48 Hours	24 Hours – Negative 48 Hours – Positive
Sex Offender	Instant	Instant/Same Day